

## "I heard it through the Grapevine "

The Software Center sends periodic informational messages, which are intended to provide heads-up/real time information to Software Professionals throughout the Command/Agency. These "information messages" are not intended to by-pass or replace the formal communication process or to task any DCM or CAO activity. Forwarding of this e-mail within the DCMA Software Professional community and to other interested DCMA employees is encouraged.

Your feedback is appreciated.

Software Center: 1-888-616-7598

### **1. Computer Based Training (CBT): (Lead: Mark Keenan)**

A CBT Help desk has been established to answer any questions concerning;

- Downloading and using the CBT Utility
- Operation of CBT courseware
- Student records
- Access problems with the SPDP CBT Website

To access the help desk call;

- From work: 1-303-676-7206 or DSN 926-7206
- Other: 1-800-982-8442

Questions in regard to the overall SPDP program still go to the following:

- Mark Keenan, 617-753-3740
- Kathy Butera, 617-753-3614

### **2. Software CAS Guidebook (Lead: Guy Mercurio)**

The draft guidebook is on the Software Center home page under Resources, [Tools & Products](#). This Guidebook has been developed to provide assistance related to Software CAS activities as described within the One Book Policy. The Guidebook will remain in draft format until all chapters and appendices are complete. This document is considered dynamic and it will be updated periodically to reflect policy

changes, noteworthy practices, improvements to Software CAS process, feedback from CMOs, and other information as required. The DCMA Software Center welcomes feedback and comments related to the Software CAS Process Guidebook content.

Lt Col Bob Lang  
Director, DCMA Software Center  
1-888-616-7598  
[rlang@dcmdc.dla.mil](mailto:rlang@dcmdc.dla.mil)